



WCCRC



ANNUAL REPORT

2022 - 2023

35 Years of Child Care Resource & Referral

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Acknowledgements

Westcoast Child Care Resource Centre operates on the traditional, ancestral, unceded territory of the Coast Salish including the lands and waters of the xʷməθkʷəy̓əm (Musqueam), Sk̓wx̓wú7mesh (Squamish), and sə́ilwətaʔt (Tseil-Waututh). We work, live and play with gratitude and respect, on the lands that Indigenous peoples have called home for thousands of years.

Message from the Board Chair

This has been a relatively stable year for WCCRC. It appears the staff have figured out ways to make the new space work for them. I have visited many times and enjoyed my chats with the staff as well as watching the space evolve into a calm and friendly place to work. My grandson really loves his visits to “Wet-cote”, as he greets Annette by name and goes directly to the library to check out the toys. The new little tables that allow for hands-on play have been a great addition.

Crystal has taken on the challenge of Interim Executive Director with skill, patience, and determination. Our collaboration with Westcoast Families Centres continues and many of our operation tasks are now done by them. We continue to dialogue with WFC about strengthening our relationship even further. This has meant having serious discussions to properly investigate the ways in which we can keep collaborating to provide even more value to our community.

The Board has remained strong, with only Hesham El Kurdy leaving in the fall to enjoy his recent marriage in the United States. The Board has had many extra meetings, and decisions to make in our continued work with WFC. I am extremely thankful for every member of the board and all they contribute to upholding WCCRC’s MISSION and VALUES.

Together the Staff and Board maintain WCCRC’s reputation and value within the Early Childhood and Care sector.

With much appreciation
Michelle de Salaberry
Chair, WCCRC Board of Directors

2022-2023 Board of Directors

Thank you for your time and dedication!

- Christine Hibbert
- Gyda Chud
- Hesham El Kurdy
- Karen Kristjanson
- Karen Norman
- Karl Urban
- Lillian Simon
- Michelle de Salaberry
- Sharon Lau
- Stephanie Sagmoen Siqueira

Management Report for Fiscal Year 2022-2023

Dear stakeholders,

We are pleased to present the annual report for Westcoast Child Care Resource Centre (WCCRC) for the fiscal year 2022-2023. This report highlights our achievements, partnerships, and initiatives throughout the year, as well as our financial statements for the period ending on March 31, 2023.

Organizational Transition and Community Partnerships

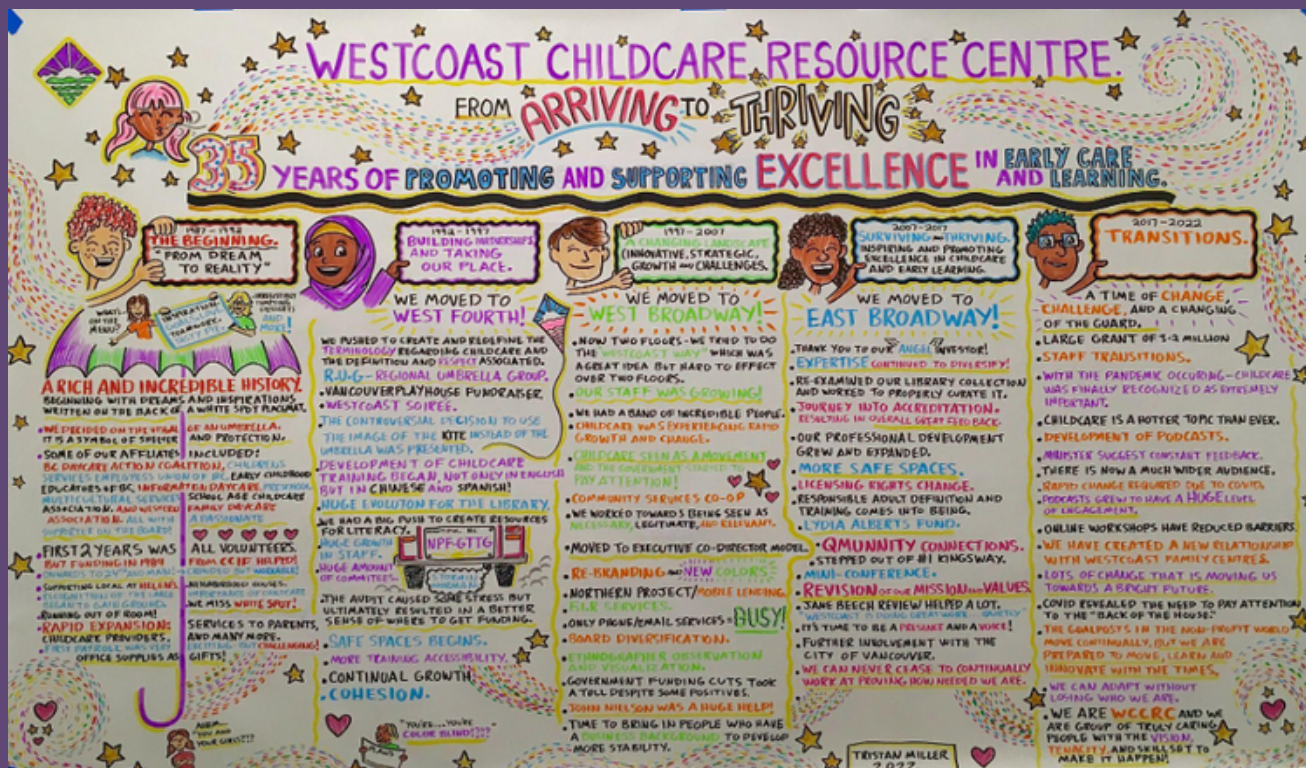
The fiscal year began with a significant organizational transition, and Crystal Janes successfully completed her first year as the Interim Executive Director. Under her leadership, we embarked on a journey of fostering new relationships and partnerships within our community. We actively participated in several community initiatives, including the Supporting Early Years Transition to Kindergarten (SEYT2K) with the Vancouver School Board, Peer Mentoring Program, Early Childhood Pedagogy Network, The BC Early Years Professional Development Hub, Child Care Administrators Network, Vancouver Administrators Network, BC Healthy Child Development Alliance, Feelings First, and the Appetite to Play program.

A key focus of the year was strengthening our relationship with Westcoast Family Centres. We aligned our activities, operations, administrative functions, internal committees, communications, and staff professional development to enhance our compatibility as strong partners and allies. Together, we are better.

35 Years of Westcoast Child Care Resource Centre

In April 2022, Westcoast reached the milestone of 35 years of service in the community. The original vision was to create a resource centre that would benefit the child care community, parents, caregivers, teachers, and students, as well as the general public. The growth and development of WCCRC have informed policy and practice at the local, provincial, and national levels. We continue to be guided by our goal to strengthen the community and provide a place for people to come together and share information, resources, support, and explore new ways of working together.





ECE Professional Development Bursary Fund

In the second year of this phase of operations (April 1, 2022 - March 31, 2023), our ECE Professional Development Bursary Program (eceprodbursary.org) provided support to 4,855 educators, enabling them to participate in ongoing training either for free or at significantly reduced costs. The program specifically addressed common barriers faced by educators, such as the expenses associated with professional learning, particularly for those residing in remote areas.

We are proud to report that 24% of Bursary Program recipients live in rural and remote regions, and 10% are Indigenous early learning and care professionals. This aligns with our objective of improving access and affordability of professional development for diverse communities. Moreover, the Bursary Program facilitated 140 participants across 8 cohorts to enrol in the Administration and Management for Childhood Professionals course at an 84% discount. Testimonials from the recipients underscore the transformative impact of the program on personal and professional growth, especially during a period of high inflation. Kathreen Riel is the project manager for the Bursary Program. Kathreen spent countless hours in conversations and reaching out to communities across our province, supporting and guiding educators as they pursue their professional learning and documenting testimonials.

Collaboration and Partnerships

As a founding partner of the Early Years Professional Development Hub, we offered our Administration and Management for Child Care courses and knowledge base on the platform. Additionally, free workshops offered by the Province of British Columbia were incorporated into the Hub's offerings. Thanks to funding from the Federal/Provincial ELCC (Early Learning and Child Care) agreement, we have developed a plan to sustain the Hub into the future. We take pride in the successful collaboration, partnerships, and relationships that have shaped this initiative.

Community Engagement and Networking

Peer Mentoring Network

In our third year as participants in the Peer Mentoring Network, we have expanded our community of practice with a growing number of peer mentors. Additionally, we introduced City Wide Networking Events for all City of Vancouver educators during the winter. These events provided unique evenings of interaction, introduced community resources, and fostered connections.

The peer mentoring program has had a positive impact on the lives and careers of educators in our community. Here are some of their stories:



Rachel's journey is a great example of how support and mentorship can make a difference. Despite initially feeling unsure about her future in the field, the encouragement and guidance she received during her time in the TRU Peer Mentoring Program helped her stay motivated. By transitioning into a child care program manager role and enrolling in the Master of Education in Early Childhood Education (MED) program at UBC, Rachel was able to further her education and advance her career in the early years' field.



Sharon's experience highlights the importance of addressing burnout and finding support. Burnout is a significant issue in any profession, including the early years' field. However, through the peer mentoring program, Sharon found the support she needed to overcome burnout and continue her work as an early childhood educator. The program played a crucial role in helping her stay engaged and passionate about her work.



Zahra's decision to complete a Master of Education in Early Childhood Education (MED) and continue working directly with children demonstrates her dedication to the field. Despite achieving this higher level of education, Zahra recognizes the value of staying on the floor with the children, as that is where she feels her heart and skills are most needed. Her commitment to working directly with children showcases the passion and purpose that drive many professionals in the early years' field.

Overall, these stories emphasise the significance of mentorship, support systems, and ongoing professional development in the early years' field. The peer mentoring program and educational opportunities like the Master of Education in Early Childhood Education (MED) can empower individuals to pursue their goals, overcome challenges, and make a positive impact on the lives of children and families.



WCCRC

From online learning to bespoke group sessions and everything in between... our professional development options offer high quality, affordable & interactive learning with BC's leading child care experts.

Check out our diverse range of workshops & courses:



BC's Path to Universal Child Care Podcast

The second season of our podcast covered a wide range of topics and featured prominent guests who have contributed to the field of early childhood education in British Columbia. Starting the season by interviewing the three past executive directors, Maryann Bird, Dianne Liscumb, and Pam Preston, was a great way to provide insights into the changes and experiences of the WCCRC over its 35-year history.

Having the Minister of State for Child Care, Grace Lore, and the Metis Nation's Minister, Debra Fisher, as guests would have provided valuable perspectives on the development of universal child care in BC.

Additionally, the podcast highlighted the experiences of educators in rural communities, such as Friday Bailey, Norma Stokes, and Katie Wahl. Their stories shed light on the challenges and opportunities unique to those areas.

Award recipients Linda Fong and Maria Rodrigues, who received the Prime Minister's Award to Excellence in Early Childhood Education, in recognition of outstanding contributions to the field, shared what inspires them every day to work with children and families. Adrienne Montani from First Call and Eric Swanson, co-author of the policy note "Child Care and the Environment: Intersections and Opportunities in BC," brought important expertise and insights to the discussions.

As we prepare for Season 3 in September 2023, we are proud that the podcast has established itself as a valuable resource for those interested in the development of universal child care in British Columbia. We want to acknowledge the facilitation by Gyda Chud and the dedication of the WCCRC staff in creating this podcast.



[DONATE](#)

Administration & Management for Child Care

We have now launched our [Administration & Management for Child Care Knowledge Base](#) - a comprehensive online information database for ECE leaders, with detailed guidance on all areas of child care leadership. Subscribe today to take advantage of our of the professional development bursary available.

Website Development

Our website continues to evolve, providing parents and educators with valuable early care and learning resources. Parents can access an up-to-date database to search for child care options, while educators can register for professional development through their online accounts, where they can also access their certificates of participation.

Early Childhood Pedagogy Network

Our partnership and involvement with the Early Childhood Pedagogy Network, we hosted a Pedagogist, strengthening our commitment to supporting early childhood educators' professional growth.

Administration and Management for Child Care (AMCC)

The AMCC training provides a comprehensive overview of all aspects of leadership development. It's ideal for experienced leaders who are looking to improve or expand on their program's operations, as well as for students looking to become child care leaders in BC.

Last year, between March 2022 - April 2023, over 200 educators enrolled in the 40-hour Administration & Management for Child Care: Instructor-Guided course, hosted on the Early Years Professional Development Hub (EYPDHub), taking advantage of the Bursary funding that is currently available for this course.

7 instructors delivered 7 cohorts of the course with 140 educators completing the 40-hour course. Six learners identified as Indigenous or Métis. 125 educators enrolled in the self-guided version of the course and one new module was successfully launched, 'AMCC Staff Communication Strategies Module', with 20 people registered.

Participants receive lifetime access to our WCCRC Administration & Management For Child Care Knowledge Base, a comprehensive online information database which includes lists of online resources, as well as tools and other forms that can be used in daily practice. Formerly known as the Westcoast INFORM Guide, the WCCRC Knowledge Base has been completely revised to reflect current practices and learnings in inclusiveness, Truth & Reconciliation, the BC Early Learning Framework and inquiry-based approaches, and it is updated regularly.





We developed a relationship with Vancouver Community College and other public institutions offering ECCE programs, to facilitate the use of this resource for ECE students while doing their studies.

The other version of this course with the same curriculum is a 12-hour Administration & Management for Child Care: Self-Guided course. Educators may register and study anytime, from anywhere, at their own pace, reducing some barriers for managers and administration staff busy, and sometimes unpredictable schedules.

We support 16 instructors to teach the guided version of this course online, from various regions and communities across BC. These are the communities that educators are able to join, including many Indigenous communities.

- Sooke
- Quesnel
- Nanaimo
- Victoria
- Skeena/Kitimat
- Penticton
- Haida Gwaii
- Prince George
- Prince Rupert
- Maple Ridge/Pitt Meadows
- Vancouver
- Surrey
- White Rock
- New Westminster
- North Vancouver
- Richmond
- Burnaby

Westcoast by the Numbers

Training and Professional Development:

- Trained 3,021 participants in 107 courses, workshops, and community of practice sessions.
- Offered a total of 938 hours of professional development opportunities.

Child Care and Community Referral Services:

- Provided 23,938 child care referrals and 1,259 community referrals.
- Referrals were offered in person, by email, virtually, and through a website custom search function.

Library Services:

- Experienced a 133% increase in borrowing activity compared to the previous year.
- Served 1,061 borrowers, with 484 new borrowers added.
- Recorded over 3,200 visits to the library.
- Added 350 new resources to the library's catalogue.
- Conducted 33 library tours, attended by 434 Early Childhood Education (ECE) students.



Westcoast by the Numbers



Outreach and Collaboration:

- Engaged with over 60 Vancouver community organisations and partners.
- Collaborated on projects, community planning, professional development, and choosing child care sessions.

Volunteer Involvement:

- The Board contributed 317 hours of volunteer time.
- Focused on organisational change and amalgamation with Westcoast Family Centres.

Community Outreach and Engagement:

We maintained active outreach efforts and collaboration with over 60 community organisations and partners in Vancouver throughout the year. This included projects, community planning initiatives, professional development collaborations, and choosing child care sessions.

Statement of Operations

	APR 22 - MAR 23	APR 21 - MAR 22
REVENUE		
Government (Federal, Province, City, Gaming)	1,160,789	4,633,612
Non Government Grants / Contracts	23,093	26,709
Donations and Fundraising	4,356	5,693
Fees	185,462	267,202
Sales, Recoveries, Interest, Other	122,480	30,022
Total Revenue	1,496,180	4,963,238
EXPENDITURES		
Salaries and Benefits	1,126,521	1,217,399
Consultant & Professional Fees	455,998	317,079
Bursaries	925,817	101,315
Rent and Premises	159,193	132,514
Programs & Workshops	80,931	44,748
Office	92,055	95,093
Amortization	114,395	111,803
Travel and Planning	5,790	1,485
Training & Development	389	11,008
Interest	22,969	20,734
Grants to other agencies	13,500	-
Total Expenditures	2,997,558	2,053,178
SURPLUS (DEFICIT)	(1,501,378)	2,910,060
Opening Fund Balance	3,762,604	852,545
Ending Fund Balance	2,261,226	3,762,605

Statement of Financial Position

MAR 31 2023

MAR 31 2022

ASSETS

Current Assets

Cash and cash equivalents	2,205,410	3,684,612
Government Grant Receivable	25,177	-
Accounts Receivable	-	8,388
GST Receivable	8,902	8,826
Interest Receivable	-	-
Prepaid Expenses	32,811	17,324
	2,272,300	3,719,150

Long Term Assets

Capital Assets	1,204,649	1,276,594
Intangible Assets	44,169	51,989
Security Deposit	12,742	12,742

TOTAL ASSETS

3,533,860 **5,060,475**

LIABILITIES

Current Liabilities

Accounts payable and Accrued Liabilities	35,552	44,861
Wages Payable	115,665	52,699
Unearned Income	16,409	15,420
Leasehold Loan Current Portion	44,904	42,719
Leasehold Inducement Current Portion	37,163	37,163
	249,693	192,862

Long Term Liabilities

Loan Payable Leaseholds	391,168	436,072
Deferred Lease Inducements	631,773	668,936
Vancity Business Loan	-	-
	1,022,941	1,105,008

TOTAL LIABILITIES

1,272,634 **1,297,870**

FUND BALANCES

Unrestricted Funds	137,808	113,488
Internally Restricted Funds	349,468	359,377
Externally Restricted Funds	1,773,950	3,289,740
	2,261,226	3,762,605

Total Fund Balances

2,261,226 **3,762,605**

TOTAL LIABILITIES & FUND BALANCES

3,533,860 **5,060,475**

Thanks to Our Staff

Emily Corley

Maureen Feeney

Christine Fong

Novem Fung

Natasa Guzina

Crystal Janes

Vesna Krcmar

Angel Yiqun Li

Katy Machut (Mat leave)

Annette Matthew

Lan Huang

Nora Mejia

Siranoush Moradmand

Rosa Ng

Grace Pan

Sandra Rivera

Kirin Sandhu

Cassidy Taylor

Heidi Ziegler



Acknowledgements

In conclusion, we extend our heartfelt gratitude to our funders and donors who have played a crucial role in enabling the success of the WCCRC in the past year. We would like to express our sincere appreciation to the Province of BC, the Ministry of Education and Child Care, the City of Vancouver, Social Planning, the Province of BC, BC Gaming Commission, and the Government of Canada for their generous financial support. Their investments have made it possible for us to fulfill our mission and make a positive impact on the community we serve.

We would also like to acknowledge the many individual donors who prioritize supporting the WCCRC year after year. Their unwavering commitment and support have provided us with the necessary resources to maintain and enhance our Early Learning Library and other essential core activities. Their contributions have directly contributed to the growth and success of our organization, enabling us to provide valuable services and programs to children and families.

As we reflect on the accomplishments of the past year, we recognize that none of it would have been possible without the collaborative efforts of our dedicated staff, volunteers, and partners. Their hard work, passion, and commitment have been instrumental in driving our programs forward and creating a meaningful impact within our community. We congratulate Maureen Feeney on her retirement this year. Maureen was a founding board member 35 years ago and she had many roles at Westcoast over the years and will miss our friend and colleague. We wish her all the best in the next chapter of her life.

Looking ahead, we remain committed to our mission of providing high-quality resources and services that promote the well-being and development of children. With the continued support of our funders, donors, and community, we are confident in our ability to expand our reach and make a lasting difference in the lives of children and families.

We extend our sincerest appreciation to everyone who has contributed to the success of the WCCRC. Together, we can make a significant difference in the lives of children and create a thriving community for generations to come.

Sincerely,
Crystal Janes
Interim Executive Director



WCCRC

35 Years of Child Care Resource & Referral